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serenzo®

flooring

# Wood Floor Maintenance

We change the face of hardwood-flooring.  
Wir verändern die Welt der Holzfußböden.  
Transformamos el mundo de los suelos de madera.

for oiled surfaces

WOCA



Wood is a natural product. This is why every piece of wood is unique like the fingerprint of a human being, due to its distinctive grain and growth structure.



With its warmth, richness and natural beauty this natural product has a charming character, which becomes most evident in private houses and apartments.

## EVERY TREE IS UNIQUE

Wood is not an instant product that can be scientifically categorized, and it cannot be replaced by any other material.

At Serenzo, we make a point, that you can enjoy the ineffable atmosphere of a wood floor for a long time.

For this reason we advise you to read the maintenance instructions carefully. You will find useful tips and hints for proper maintenance of your hardwood floor.

### Colour differences on recently bleached floors

Recently bleached wood floors typically show light and dark shades – as a result of the irregular distribution of the resin.

Thanks to natural UV light and the proper maintenance with *WOCA Natural Soap*, however, these colour differences will become less pronounced within four months of installation and you will have a more consistent colour throughout the floor.



### **Original WOCA Maintenance Product**

Only use *WOCA wood maintenance products* for your Serenzo floors, as they are specifically developed for these floors. Other products can soon dull the colours tremendously because they are not protecting the wood from within.



### **Felt Pads**

Place high-quality felt pads under chair legs or movable furniture to avoid scratches in the wood floor or on the surface finish.



### **No Microfibre**

Never use a microfibre wipe to clean your natural wood floor. These are only suitable for cleaning plastic and glass surfaces, as microfibre can leave ultra fine cuts in the surface.



### **Underfloor Heating**

Please note that wood floors can only be laid on screeds that have been correctly dried and preheated. Request a heating record from your installer and make sure, that the underfloor heating cannot exceed the maximum flow temperature of 55° C according to the norm (heat damper).



### **Air humidifier**

In the colder months the room climate can get relatively dry, especially in rooms heated with radiators. For the sake of your Serenzo floor and your health, the relative air humidity should be a minimum of 40 %. Install air humidifiers, if this value is not met.





## AFTER THE INSTALLATION

You have chosen a Serenzo floor with an oiled finish. In principle, these floors are factory oiled and you can straight away walk or place anything on them.

For maximum durability ensure your fitter applies a coat of maintenance right after the installation to correct possible gloss differences resulting from the installation work. Immediately after the installation, the floor must be subject to an initial maintenance programme.

On floors used in a commercial application you should apply a coating of maintenance oil and dry polish afterwards and ensure that similar long term maintenance is carried out.

This way, you protect your Serenzo floor from exterior damaging impacts. This will give your Serenzo floor the possible chance to survive the day to day wear and tear.



1

Apply a film of maintenance oil on the new, dust-free floor and clean with a spray head application or an oil sponge.



2

After leaving the oil on for approx. 30 minutes, use a white polish pad to dry polish.

Serenzo hardwood floors are easy to care for. Minimum time and effort is required.

Besides vacuuming and removing grit and dust periodically, the wood floor should be damp mopped, if required, adding some *WOCA Natural Soap* to the water. Stains can be removed directly with the *WOCA Natural Soap* and some water. Please ensure any cloth or mop used is no more than damp, not soaking wet.

Also, coconut or soya oil in the soap can be used and act like skin balm to the wood.

Woca common Natural Soap bleaches Fumo floors relatively hard. Therefore it is not recommended to use them!

As an alternative you may use Refresher, in case the floor is already too saturated, dilute it 1:40, otherwise 1:20. Furthermore Woca Mastersoap is good alternative because it lubricates less and does not bleach fumed floors.

## REGULAR CARE



1

The regular maintenance is done with a vacuum cleaner. Take care that you use brush attachments that are appropriate for wood floors.



2

Damp mop the floor with *WOCA Natural Soap* added to the water. Dose: approx. one small cup (125 ml) for 10 l of water.



3

Take care that you do not use too much water, a damp mop is sufficient. The soap solvent, by the way, is also suitable for stone and cotto floor tiles.

# AFTER YEARS

While other floors have to be resanded to look new again, Serenzo floors with an oil finish only need to be refreshed with a maintenance oil.

In domestic situations the maintenance needs to be done every 2 to 4 years depending on the amount of traffic. For commercial use, we recommend an interval of 1 to 2 years depending on the amount of traffic.



Clean the dirty or dull wood floor with a *WOCA intensive cleaner* and a single disc floor maintenance machine with a black pad.



Absorb dirty water with a cleaning mop. Use a bucket for the clean water and a second one for the dirty water. **Please remember damp mop rather than soaking wet.**



After a drying time of approx. 6 hours, the *WOCA maintenance oil* can be applied on the now intensively cleaned floor.



After approx. 30 minutes the maintenance oil should be dry polished with a green or white pad.

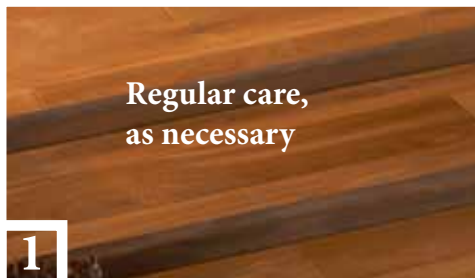


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recommends maintenance products from



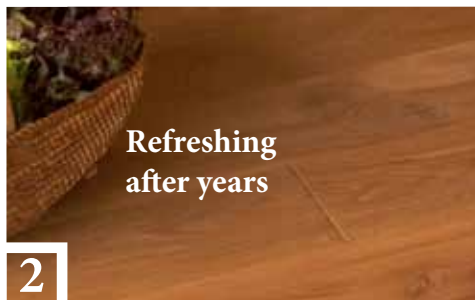
Natural Soap »nature«  
Natural Soap »white«



Stain Remover



Sweep-Mop made of cotton



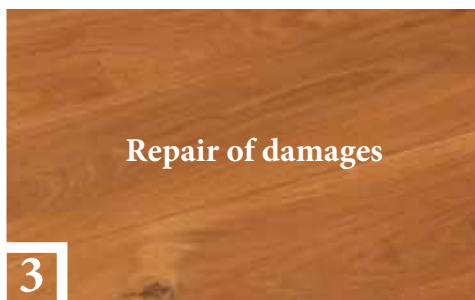
Spot Remover  
(Intensive Cleaner)



Maintenance Oil »nature«  
Maintenance Oil »white«  
Maintenance Oil »colour«



Polishing Pad (white)  
Cleaning Pad (green)



Colour Oil



Maintenance Paste »nature«  
Maintenance Paste »white«



Refresher

*Product information by nature cannot contain the complete information of all present and future scenarios of use and specialities, which are in part the result of the versatile raw material wood. This is why the professional processor of wood cannot be absolved from asking further questions when in doubt, from the responsibility of testing on site and from the critical attention when processing. We have abstained from giving information that can be expected to be known by experts. The contents of this sheet is not legally binding and does not give grounds for warranty and liability claims.*

*cover picture: Toni Muhr // conception, graphics & design: Nikolas Jeitler*

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